

RevAid PATIENT-PRESCRIBER AGREEMENT FORM – PATIENT INFORMATION

We may collect and use the following types of information for the following purposes:

Personal information category	Source	Types of information we may collect	How we may use it
Contact and identity information	<ul style="list-style-type: none"> • Directly from you • From any prescriber, pharmacist or healthcare provider connected with your lenalidomide, pomalidomide or thalidomide treatment • From any substitute decision-maker 	<ul style="list-style-type: none"> • Name • Username • Online identifier • Email address • Postal address • Facsimile number • Internet protocol address • Marital status • Date of birth • Reported gender 	<ul style="list-style-type: none"> • Identify and authenticate you • Communicate with you • Determine service, program and product eligibility, including for patient support programs, research programs, and/or receive other services • Enroll you in the RevAid program and provide you with products and services, including for patient support programs, research programs, and/or receive other services • Administer, manage, analyze, and improve our programs, products, and services including for patient support programs, research programs, and/or other services • Provide counselling, education, services and other information relating the RevAid program and to fulfil the requirements of the RevAid program • Provide you with relevant information and assistance on our products or services • Fulfil your requests
Biometric and physical characteristic-based information	<ul style="list-style-type: none"> • Directly from you • From any prescriber, pharmacist or healthcare provider connected with your lenalidomide, pomalidomide or thalidomide treatment • From any substitute decision-maker 	Data that may contain identifying information about your: <ul style="list-style-type: none"> • Age • Sexuality or sex life • Sleep • Health • Exercise 	<ul style="list-style-type: none"> • Determine and verify RevAid program, eligibility and coverage, or for patient support programs, research programs, and/or other services • Administer, manage, analyze, and improve the RevAid program, patient support programs, research programs, and/or other services • Assist in managing and reporting emergency incidents, including adverse reactions, that occur while enrolled in the RevAid program • Analyze and better understand your needs, preferences, and interests, as well as those of other RevAid stakeholders
Health information	<ul style="list-style-type: none"> • Directly from you • From any prescriber, pharmacist or healthcare provider connected with your lenalidomide, pomalidomide or thalidomide treatment • From any substitute decision-maker • Other pharmaceutical company 	Any information in possession of or derived from a healthcare provider, healthcare service plan, pharmaceutical company, or contractor regarding: <ul style="list-style-type: none"> • Individual's medical history • Family history • Medical conditions • Drug prescription history • Mental or physical condition or treatment 	<ul style="list-style-type: none"> • Determine and verify RevAid program and service eligibility including for patient support programs, research programs, and/or other services • Enroll you in the RevAid program and provide you with products and services, including for patient support programs, research programs, and/or receive other services • Administer, manage, analyze, and improve the RevAid program, patient support programs, research programs, and/or other services • Assist in managing and reporting emergency incidents, including adverse reactions, that occur while enrolled in the RevAid program • Track, monitor, investigate, audit, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements including for safety monitoring, pharmacovigilance and health regulatory purposes • Analyze and better understand your needs, preferences, and interests, as well as those of other RevAid stakeholders
Audio visual and other interaction-based information	Directly from you, automatically (such as when we record calls to our call centre), third-party service providers	<ul style="list-style-type: none"> • Telephone call recordings and transcripts • Records of communications (emails, letters, online chat etc.) 	<ul style="list-style-type: none"> • Quality assurance and staff training purposes • Provide you with the services and information which you request • Communicate with you and respond to your inquiries • Understand any concerns you may have and improve your experience • Compliance and recordkeeping purposes

